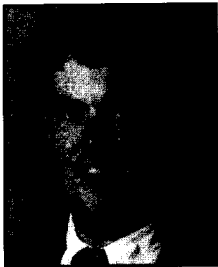


The Times Are Changing: Litigation Restructure Notification

By: William D. Meagher



The Litigation Department at Trott & Trott, P.C., has grown significantly over the past year. In fact, we currently have 17 litigation attorneys and expect to add more in the near future. While growth is the result of past successes, we want to ensure that we continue to meet and exceed all of our clients' expectations now and in the future.

In an effort to better serve our clients and to increase the overall efficiency of the department in light of the increasing volume, the Litigation Department is in the process of instituting some changes that will enable us to ensure that our clients continue to receive quality representation, timely updates and responses, and the best possible overall service.

First, I am pleased to announce that Debbie Nelson has moved over from the Foreclosure Department to serve as the Unit Manager for the Litigation Department. Debbie has 11 years of mortgage industry experience and will work, among other things, to ensure that the Litigation Department is meeting all client requirements and will act as a liaison between foreclosure and litigation. Additionally, as you may already be aware, Jeff Weisserman, an experi-

enced litigator, was added to our litigation team about six months ago. Jeff will be sharing the daily supervisory responsibilities of the department with Debbie and me. Please feel free to contact any of us in the event you have any questions, concerns, or compliments.

Second, after reviewing our Foreclosure Departments past successes in assigning files on a client basis, the Litigation Department has decided to implement a similar team process. This will allow our attorneys and clients to continue to develop close working relationships while streamlining the process.

Each client will be receiving a mailer over the next couple of weeks, which will indicate the name of your contact and customer service litigation unit. Additionally, the mailer will contain the contact information for all litigation attorneys and their immediate supervisors.

We are excited about the changes and are confident that they will improve our already strong client relations. However, I would like to point out that any litigation attorney is able to respond to any question. So, if you feel more comfortable in dealing with someone from a past case, please do not hesitate to call them on future issues. As always, we welcome your comments, and we look forward to achieving continued success on behalf of our clients. ■

Used Trott & Trott Computers Find New Homes

Over the course of the last few months, Trott & Trott has donated more than 50 computers to charity. And, the best news is that many of them have already found homes.

Trott & Trott donated the computers to Dr. James Payne, a practicing dentist that refurbishes and redistributes computers to needy individuals and groups in his spare time. Working from the basement in his home, he has collected and processed more than 2,200 used computers. From these units and another pile of formidable spare parts, he has managed to restore and donate more than 500 finished computers to schools, churches, charities, and disabled and needy individuals.

In late August, Eric Chubb from our MIS Department, Director of Business Development Suzanne Bologna, and Dr. Payne delivered 20 of Trott & Trott's donated computers to the East Bethlehem Lutheran School in Detroit. More Trott & Trott computers will

be delivered to other locations in the weeks and months ahead.

We salute Dr. Payne and his volunteers for making a difference in our community! ■

